PUB-NO: GB002368426A

DOCUMENT-IDENTIFIER: GB 2368426 A

TITLE: Delivery scheduling and updating system

PUBN-DATE: May 1, 2002

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APPL-NO: GB00114021

APPL-DATE: June 8, 2001

PRIORITY-DATA: US68485900A (October 5, 2000)

INT-CL (IPC): G06F017/60

EUR-CL (EPC): G06F017/60

ABSTRACT:

CHG DATE=20040724 STATUS=N>A system and method for continuously monitoring and updating delivery schedules based on a computer maintaining real-time delivery schedule information which is in part accessible by the customer to change the delivery details. The customer accesses the system via a computer on a network and uses a set of computer application modules to view and change the delivery schedules. The details to be changed may include the delivery time and location. The user computer can be a wired or wireless terminal. Also the system might have an employee computer for the delivery person to receive the delivery schedule and to notify scheduling computer of completed deliveries so that schedules can be updated. Also the system could include a delivery notification computer in a network to send delivery schedule information to a remote customer and remote delivery person.